

Prasar Bharati  
(India's Public Service Broadcaster)  
Doordarshan Kendra  
24, Ashok Marg, Lucknow -226001

File No. TV (LKO)/2(20)/E (ES)/2019-20/

Dated- 06-01-2020

**Sub: Extension of Tender date for providing 100 Mbps leased line at Doordarshan Kendra, Lucknow.**

This is in continuation to E-Tendering Dt. 19-12-2019 of even no. for the installation, commissioning and maintenance of 100 Mbps Internet Lease line at Doordarshan Kendra, Lucknow. The last date of receiving the quotation is 07-01-2020 upto 15:00 Hrs. which is now extended to 21-01-2020 upto 15:00 Hrs. and the received quotation will be opened on same date at 15:30 Hrs.



(Sandeep Srivastava)  
Assistant Engineer  
For Dy. Director General (Engg.)

Prasar Bharati  
(India's Public Service Broadcaster)  
Doordarshan Kendra  
24, Ashok Marg, Lucknow -226001

File No. TV (LKO)/2(20)/E (ES)/2019-20/

Dated- 19-12-2019

Sub: Tender for providing 100 Mbps leased line at Doordarshan Kendra, Lucknow.

Quotations are invited for the following Job as specified below:

Sr. No.	Description of Work/Supply	
01	Installation, Commissioning and Maintenance of 100Mbps Uncompressed, Unshared, Internet leased line (1:1 ILL of 100Mbps Bandwidth ) through FO terminated on Fast Ethernet (FE) interface at MCR(Master Control Room) on 1st Floor of Doordarshan Kendra, Lucknow. Contract period is (03) three years the date of commissioning. The service provider have to provide minimum 05 No. Static IP Address along with Gateway address and at least 02 No. DNS IP Address	One Job

Quotation should be sent in a "SEALED ENVELOPE" addressed to the undersigned by name so as to reach him on/or before dated **07-01-2020 upto 15:00 hours**.

**Address is -                   The Dy. Director General (Engg.)  
(By Name Shri Sandeep Srivastava, AE)  
Room No. – 302, Doordarshan Kendra,  
24 Ashok Marg Lucknow – 226001.**

**1. Qualifying Conditions for Eligible Bidder:**

- a) The Service provider/ Bidder should have **Category 'A'** ISP license from Govt. of India (Attach a copy of license).
- b) The firm/Agency must have adequate bandwidth at the back end to provide the desired bandwidth. Supporting documents must be enclosed with.
- c) Service provider/Bidder should have a fully functional Customer Service Centre(s)/ NOC(s), which is operational 365 days X 24 hours. List of Customer Service Centre(s)/NOC(s) must be enclosed.
- d) The Service provider/Bidder should not have been blacklisted by any government organization.

With Respect to point b, c,d above, the Service provider/Bidder shall give self- declaration in an undertaking on letterhead.

The Doordarshan Kendra, Lucknow, reserves the right to carry out the capability assessment of the Service provider/ Bidder and the decision of Doordarshan Kendra shall be final in this regard.

## **2. DELIVERY, INSTALLATION & COMMISSIONING PERIOD:**

Service provider/Bidder shall deliver, install and commission the Internet leased line at Doordarshan Kendra, Lucknow within 45 days from the date of award of contract.

ISP shall designate one nodal officer to coordinate for the execution of this Project till successful completion.

## **3. LIQUIDATED DAMAGES (LD):**

The bidder shall take appropriate steps to ensure that the installation & commissioning is completed within the stipulated time to avoid imposition of liquidated damages.

## **4. TESTING:**

After commissioning of said Internet Leased line, the services shall be tested for fifteen working days.

## **5. CONTRACT PERIOD:**

a) This contract will be valid for a period of Three years.

b) Doordarshan Kendra may terminate the contract at any point of time during the contract period by giving 1-month notice.

## **6. MAINTENANCE & WARRANTY PERIODS:**

a) The Service Provider/Bidder will be responsible for the comprehensive maintenance during the warranty period of three years for which Doordarshan Kendra; Lucknow will not make any extra payment. Warrantee period will start after the acceptance of installation & testing of complete connectivity.

b) The Service provider/Bidder will do preventive maintenance on quarterly basis for upkeep of the Systems running. The schedule will have to be adhered strictly by the Service provider/Bidder.

c) The Technical support services shall be provided 365 days X 24 hours.

d) The response time for attending the faults will be one hour (maximum) after they are reported to the Service Provider.

e) The Service Provider will rectify the faults within 8 hours failing which; the Bidder will arrange temporary replacements.

f) 99% uptime shall be calculated as  $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$  on Quarterly basis. Deduction in payment will be made for downtime in the quarterly bills raised by the Service provider/Bidder as per details below:

#	Uptime	Penalty in % on Quarterly bill
1	$\geq 99.00\%$	0
2	$\geq 95.00\%$ to $< 99.00\%$	5
3	$\geq 90.00\%$ to $< 95.00\%$	10
4	$< 90.00\%$	50

## **Terms & Conditions –**

1. Firms interested in submitting Quotation may visit the Kendra for site inspection and prebid assessment. Any other work related to be above said installation may also be furnished by the bidder.
2. The cover should be super scribed with following details.
  - a) The job for which tender is submitted.
  - b) Reference to letter of enquiry
  - c) Due date of opening of quotation.

3. **GST** where liable to be claimed from the purchase should be intimated / shown along with the price quoted no claim for **GST** will be admitted later stage unless it is clearly mentioned in the quotation.
4. If the rate of GST is changed during the Installation process, the same has to be adjusted in the bill accordingly.
5. Payment will be made on **quarterly basis** on submission of bills by the service provider.
6. The quotation will be opened at this office at **15:30 Hrs. on 07-01-2020 (if holiday, on next working day)** in the presence of such suppliers tenders or their agent as may choose to attend.
7. The quotation should remain valid for acceptance for a period of at least **Six Months** from the date of their opening.
8. The office reserves the right to accept any quotation not necessarily the lowest. Further this office reserves the right of increasing / decreasing the quantity of the materials tendered depending on actual requirement of the unit for which the tender is placed.
9. Complete technical details sought as per the specification along with the relevant drawing / photographs may also be sent.
10. The stores offered should be guaranteed for minimum period of one year of satisfactory service against any manufacturing defect.
11. The quotation not fulfilling the conditions mentioned will be rejected without any further reference.
12. The quotation should be submitted along with the copy of valid GST registration certificate, otherwise the quotation will not be considered.
13. **Our GSTIN: 09AAAJP0288R1ZD.**



(Sandeep Srivastava)  
Assistant Engineer  
For Dy. Director General (Engg.)